

Terms and Conditions

Conditions related to order and delivery:

1. **Order Lead Time:** To ensure smooth processing and delivery, we require that all orders be placed at least 6 months in advance. Placing orders 9 months in advance is even better. This timeframe is crucial because we consolidate orders from multiple clients for shipment from Vietnam. Consolidating orders helps us optimize production and shipping but requires advance planning to accommodate varying order sizes and schedules.
2. **Challenges with Late Orders:** Shorter lead times can make it challenging for us to efficiently manage production and shipment schedules, as we must coordinate and consolidate multiple orders. Late orders may result in delays or increased costs, and we cannot guarantee delivery dates if orders are placed less than 6 months in advance.
3. **Delivery Schedule:** Delivery timelines provided are estimates and can be affected by factors such as order volume, shipping logistics, and unforeseen delays in the supply chain. While we strive to meet all delivery dates, we cannot guarantee specific delivery times. However, we make every effort to deliver as close to the estimated date as possible and aim to deliver earlier whenever feasible. If your delivery needs change, let us know as early as possible. We can adjust delivery dates and store products temporarily if necessary.
4. **Air Shipping Option:** If you require faster delivery, we do offer air shipping as an alternative. Please note that this option incurs additional costs. If you need to explore this, let us know, and we will provide you with the relevant details and pricing.
5. **Communication and Updates:** We will keep you informed with regular updates on the status of your orders. If there are any changes or delays, we will notify you promptly to minimize any inconvenience.
6. **Client Cooperation:** Timely order placement is essential to ensure that we can meet your delivery expectations. We encourage you to plan ahead and communicate your needs to us well in advance.
7. **Limitation of Liability:** We shall not be liable for any delays caused by factors beyond our control, including but not limited to shipping delays, customs clearance, or any force majeure events.

Conditions related to pricing and order requirements:

1. **Pricing Terms:** All prices are quoted on an EXW (Ex Works) basis from Gasselternijveen. This means that the prices do not include any costs related to transportation, handling, or delivery beyond our facility.
2. **Material Charges:** Prices do not include any additional charges that may be imposed by material suppliers if the minimum order quantity (MOQ) for the material is not reached. Should additional charges apply due to MOQ issues, they will be added to the final invoice.
3. **Order Size:** Orders must be placed in multiples of full boxes. This requirement ensures efficient packing and shipping. Orders not meeting this criterion may be subject to adjustments or additional charges.
4. **Minimum Order Quantity (MOQ):** The minimum order quantity for all orders is 200 pieces, unless otherwise specified. Orders below this MOQ will not be accepted unless explicitly agreed upon in advance.

Delivery options:

Requested delivery time	Transportation modus	Description	Considerations	Cost
11-13 weeks (or faster upon confirmation)	Airfreight	Combines lead time with a short delivery time, offering the fastest shipping option.	Ideal for urgent shipments; high cost compared to sea freight.	Highest (Extra costs for airfreight)
16-20 weeks	LCL (Less-than-Container Load) (Sea Shipment)	Shares container space with shipments from other companies. Cost-effective but carries a risk of damage.	Suitable for smaller shipments; potential for longer handling times and damage.	Economic plus (Extra costs for LCL shipment)
16-20 weeks	FCL (Full-Container Load) (Sea Shipment)	Dedicated container for large orders, with the option for direct delivery to your warehouse.	Cost-effective for larger orders; more control over handling.	Economic
16-52 weeks (or longer)	Consolidated Container Radical Design (Sea Shipment)	Consolidates shipments from multiple clients into one container, optimizing costs and space.	Efficient for smaller orders; delivery times may be longer due to consolidation. Lower risks for damages.	Economic